

Sending Listings to Clients from Homesnap

When using Homesnap you can send listings to your clients in a variety of ways. If they are using the Homesnap app, you can access your contacts that have been entered into RCO3 when you find that perfect house to send to them. If they are not using the app, you can send the listing to them through SMS, email and many other methods of communication.

Sharing with a client using the Homesnap app

The Homesnap app has messaging/chat capabilities built in, so when you find that perfect house for a client you can send them the link to the listing via a chat message. At the bottom of a listing, you will see the option to “Send in a Message”. You may need to scroll the page down slightly to get that option. See red rectangle in image below.

When you click the link, you are given the listing agent as an option as well as options for My Clients, Agents, MLS Contacts and Phone Contacts. If you choose MLS Contacts, then you will be prompted to log into RCO3 in order to access them.

Select the desired contact and click Next in the upper right corner of the screen. You will be given an opportunity to enter a short message and then click the arrow to send.

Sharing with a client outside of Homesnap

If your client is not using the Homesnap app, then use the Share icon. To the right of the “Send in a Message” link there is the share icon. Click this icon to share via SMS, email, etc. The icon is in the red circle in the image to the right.

If you have additional questions, please contact Realcomp’s Customer Care at (866) 553-3430.

