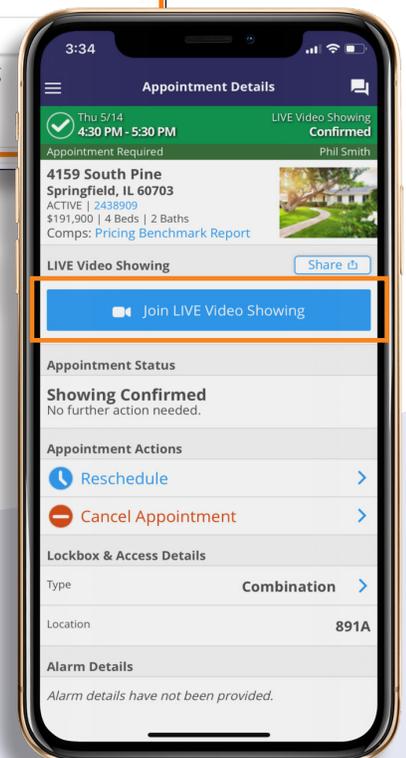
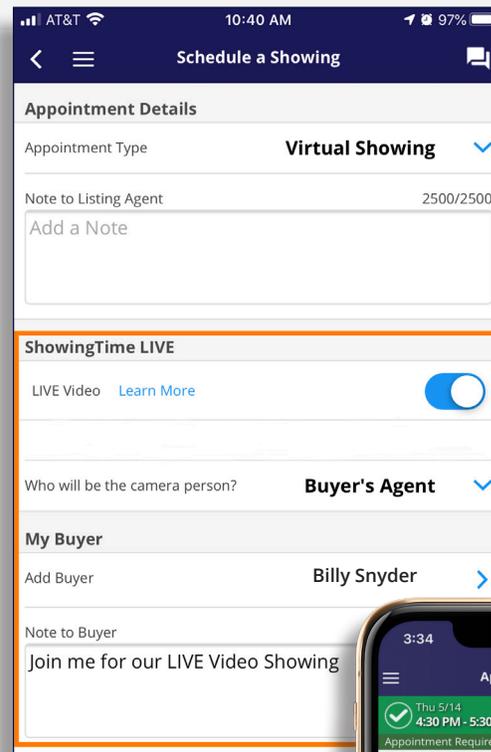


ShowingTime LIVE allows agents to conduct LIVE video showings directly from the ShowingTime mobile app with the tap of a button, enabling their clients to participate in showings from the comfort of their homes. With ShowingTime LIVE's integration with Zoom, no additional accounts or apps are required to take part in LIVE, one-on-one showings.

## How to Use ShowingTime LIVE

1. When requesting a showing, the buyer's agent selects the appointment type, then taps the *LIVE Video* button. Next, they select who will be the camera person for the showing and add their buyer\* as well as any notes for their buyer in the new *My Buyer* section.
2. When the appointment is confirmed, ShowingTime LIVE automatically creates an individualized, private meeting link which is accessible within the *Appointment Details* page inside the ShowingTime mobile app.
3. The showing begins when the *Join LIVE Video Showing* button is tapped on the *Appointment Details* screen. The buyer's agent is always the host, though he or she can make someone else the camera person when necessary. The buyer's agent has full control over who does the live tour and who can speak during the showing.
4. Adding the buyer to the showing request enables them to access the appointment using My Home by ShowingTime. At the time of the showing, they can join by simply tapping the *Join LIVE Video Showing* button on their *Appointment Details* screen.



\* Adding buyers to appointments is optional. Buyer contact details remain private and are never shared with listing side representatives.

### Frequently Asked Questions

#### How is ShowingTime LIVE different from a recorded showing or virtual tour?

Recorded showings provide a brief, generalized overview of a home. Virtual tours provide 3D floor plans for the client to see the home using still images. ShowingTime LIVE provides a personalized, interactive showing experience that allows prospective buyers to see the features they want to focus on – just as if they were at the showing in person.

#### Why use ShowingTime LIVE instead of other live video streaming services?

ShowingTime LIVE uses the familiar showing and feedback management process agents use for in-person showings, which provides their sellers with the ability to review feedback, see upcoming and previous showings, view the Listing Activity Report and more.

#### Do I need a Zoom account for ShowingTime LIVE?

No. ShowingTime LIVE takes care of all the details for you behind the scenes.

#### As an agent, can I access the LIVE Video Showing using my laptop?

No. Agents can only join a LIVE Video Showing through the ShowingTime mobile app.

#### Who gives the LIVE tour of the property?

The buyer's agent decides who gives the live video tour, and who will speak as the tour is conducted.

#### What do my clients need to do to join the LIVE Video Showing?

1. As the buyer's agent, be sure you add your buyer to the requested appointment. The first time you add your client to ShowingTime, they will be sent an invite from ShowingTime on your behalf to create an account in My Home by ShowingTime. This will give your client easy access to the LIVE Video Showing.
2. During the scheduled appointment time window, your client can tap on the *LIVE Video Showing* button to join the meeting.

#### How can I let my seller be the camera person for a LIVE Video Showing?

Using the *Share* option next to the *Join LIVE Video Showing* button, the listing agent can send the LIVE Video Showing meeting link to anyone who needs to participate in the video showing such as assistants, team members, clients, etc. People who join via the shared link do not need to create a ShowingTime or Zoom account. They can simply access the link during the appointment window to join the meeting.

